

December 6, 2006

Big Ideas Parade Giants Attn: Chip Schilling 374 Northfield Way Camillus, NY 13031

Dear Chip,

We would like to thank you and all those involved with the creation of Donnie the Duncan Jet. It was a pleasure to work with you throughout the progression of the balloon.

In aviation we use the word turntime, meaning how long it takes to get the plane in and out as fast a possible for the customer. You beat the deadline of December 1st by almost a month and we greatly appreciate it.

You made the process enjoyable because we were kept in the loop throughout the entire process. It was wonderful to see Donnie develop with the pictures you sent throughout creation and the weekly plus up-date phone calls. As a customer I was given much attention and commend you on your service.

Enclosed are two sweatshirts for Ken and yourself, also a 50th Anniversary CD and Christmas CD for the each of you. All of the instrumentals and vocals on the albums are those of Duncan Aviation team members. And the CD was produced, edited and designed by Duncan Aviation talent as well. Enjoy.

Inanks

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